

FIG. 1

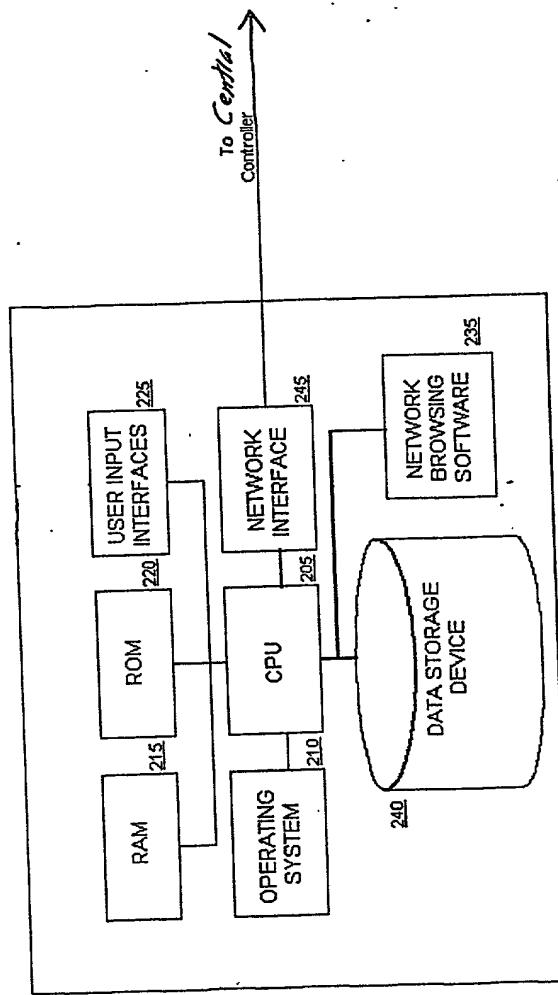


Fig. 2

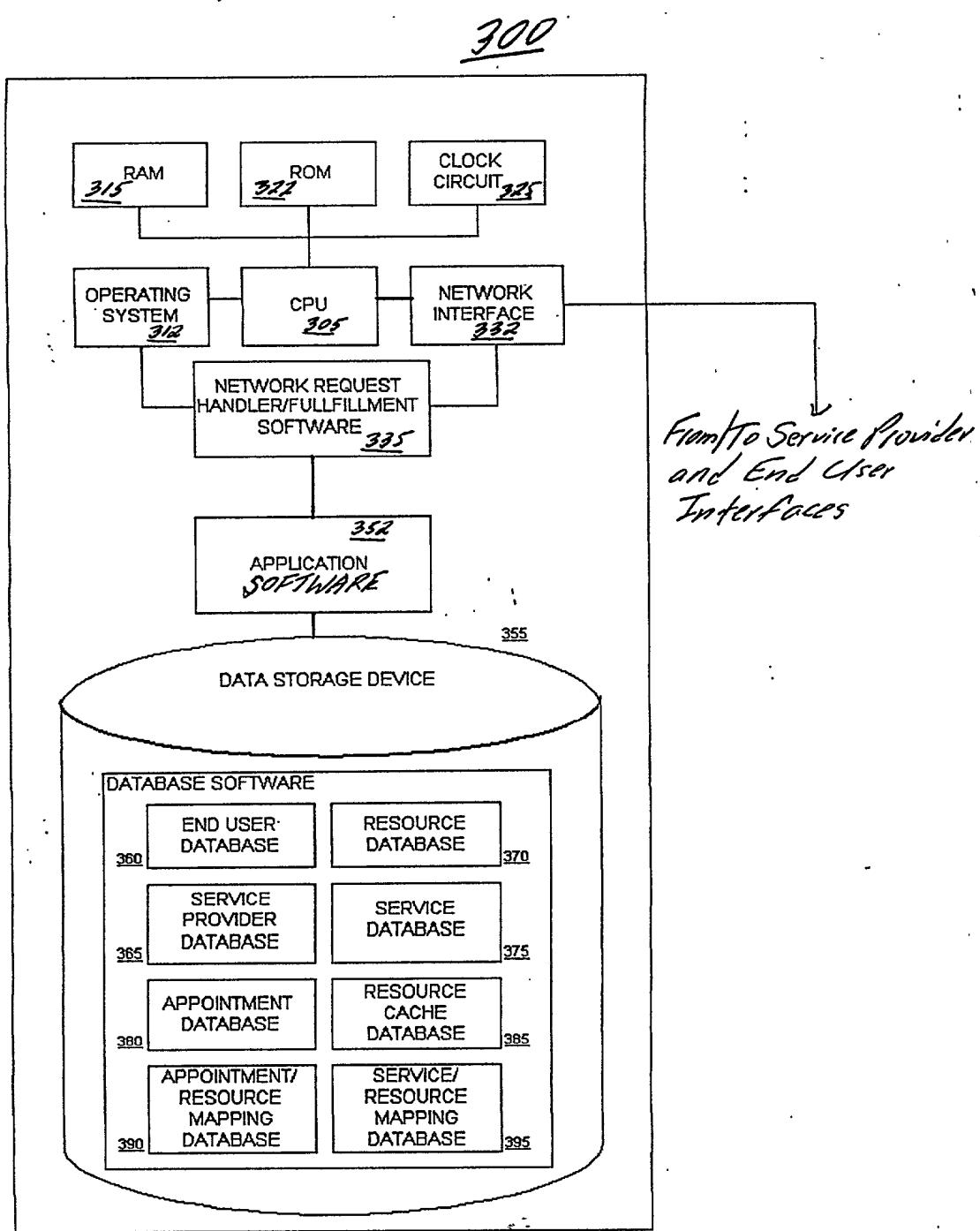


FIG. 3

END USER TABLE

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END USER ID	END USER EMAIL	END USER PASSWORD	END USER FIRST NAME	END USER LAST NAME	END USER TIME ZONE	END USER POSTAL CODE
544323	joe@earthlink.net	SKDKIKJ39	Joe	Manatu	-5	10012
544324	fr12000@yahoo.com	873KJ3H	Jeff	Jones	-6	98105
544325	mmn@jjoba.com	0308832	Renata	Maria	-5	10003

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SERVICE PROVIDER Table

500

SERVICE PROVIDER ID	SERVICE PROVIDER EMAIL	SERVICE PROVIDER PASSWORD	SERVICE PROVIDER TITLE	SERVICE PROVIDER SERVICE CODE	SERVICE PROVIDER ZIP ZONE	SERVICE PROVIDER TIME	SERVICE PROVIDER ACTIVATION SETTING
23545668	admin@aaautobody.com	508506	LKSDFBJS9	A & A Autobody	510	10012	516
23545669	admin@winstar.com	5K0IE8539	Winstar Real Estate	REAL ESTATE	10014	5	1
23545670	admin@sciacfa.com	9834LNF1	SCIA CPA Association	PROFESSIONAL SERVICE	07030	6	1
23545671	admin@fwa.com	94K44GSDF9	First West Airlines	AIRLINES	98104	6	1

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Fig. 5

RESOURCE Table : 600

RESOURCE ID 602	SERVICE PROVIDER ID 604	RESOURCE TITLE 606	RESOURCE OPEN 610	RESOURCE CLOSE 610	RESOURCE ACTIVATION SETTING 612
92238	23545668	Car Repair Bay	480	1040	1
92239	23545668	Battery Testing Machine	480	1040	1
92240	23545670	Estate Planning Accountants	420	900	1
92241	23545671	Executive Club Rooms	0	1440	1

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~ 616

FIG. 6

SERVICE Table 700

SERVICE ID	SERVICE PROVIDER ID	SERVICE TITLE	SERVICE TIME INTERVAL	SERVICE MAXIMUM DAYS	SERVICE MINIMUM CANCEL DAYS	SERVICE REQUIRE CREDIT CARD FLAG	SERVICE HOLD PRICE	APPOINTMENT PROMPT	SERVICE ACTIVATION SETTING
702	704	706	708	710	712	714	716	720	722
5667	2345668	Automatic Transmission Service/Repair	45	0	7	1	1	400	1
5668	2345668	Batteries - Sell and install	30	0	7	1	1	200	1
5669	2345668	Brake Repair	120	2	30	2	0	500	1
5670	2345668	Electrical and Electronic Systems	240	0	14	0	0	400	1

~ 724

~ 725

Fig. 7

APPOINTMENT Table 809

APPOINTMENT ID	END USER ID	SERVICE ID	START TIMESLOT NUM	START TIMESTAMP	END TIMESLOT NUM	END TIMESTAMP	USER CREDIT CARD NUM	USER CARD TYPE	APP USER CARD EXPIRE	APP DESCRIPTION	APP ACTIVE FLAG
1001223	544323	56689	525	Jul 21 2000 08:45:14:000AM	555	Jul 21 2000 08:45:14:000AM	4776873303780065	VISA	09/02	Please install a System V Optima battery.	1
1001224	544323	5687	720	Aug 23 2000 12:00:00:000PM	765	Aug 23 2000 12:45:00:000PM	NULL	NULL	NULL	I hear loud sounds when switching gears.	1
1001225	544324	7685	1140	Aug 24 2000 07:00:25:000PM	1260	Aug 24 2000 08:00:25:000PM	NULL	NULL	NULL	NULL	1

~ 826

Fig. 8

RESOURCE CACHE Table 900

CACHE ID	RESOURCE ID	CACHE TIMESTAMP	CACHE STRING
9012		904	CACHE CNAME 908 CACHE CNAME 57amp
90087	92238	Jul 21 2000 08:45:14:000AM	Jul 10 2000 09:18: 55:200 PM
90088	92239	Jul 21 2000 08:45:14:000AM	Jul 10 2000 09:18: 55:200 PM
90089	92240	Jul 21 2000 08:43:14:000PM	Jul 10 2000 10:15: 45:200 PM

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FIG. 9

SERVICE/RESOURCE MAPPING *Table 1000*

SERVICE ID	RESOURCE ID
1002	1004
5668	92238
5668	92239

1006 ~
1008 ~
1010 ~

F16. 10

APPOINTMENT/RESOURCE MAPPING *Table 1100*

APPOINTMENT ID	RESOURCE ID
1001223	92238
1001223	92239

1106 ~
1108 ~

F16. 11

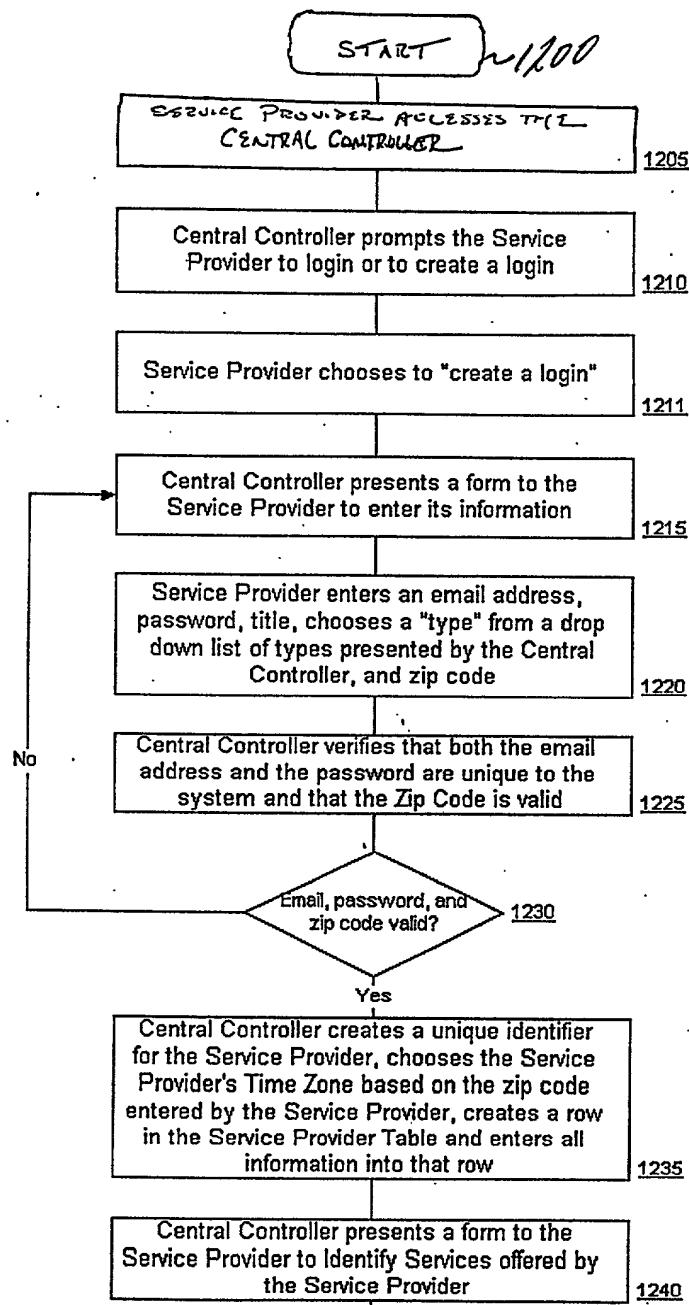


Fig. 12B

Fig. 12A

From Fig. 12A

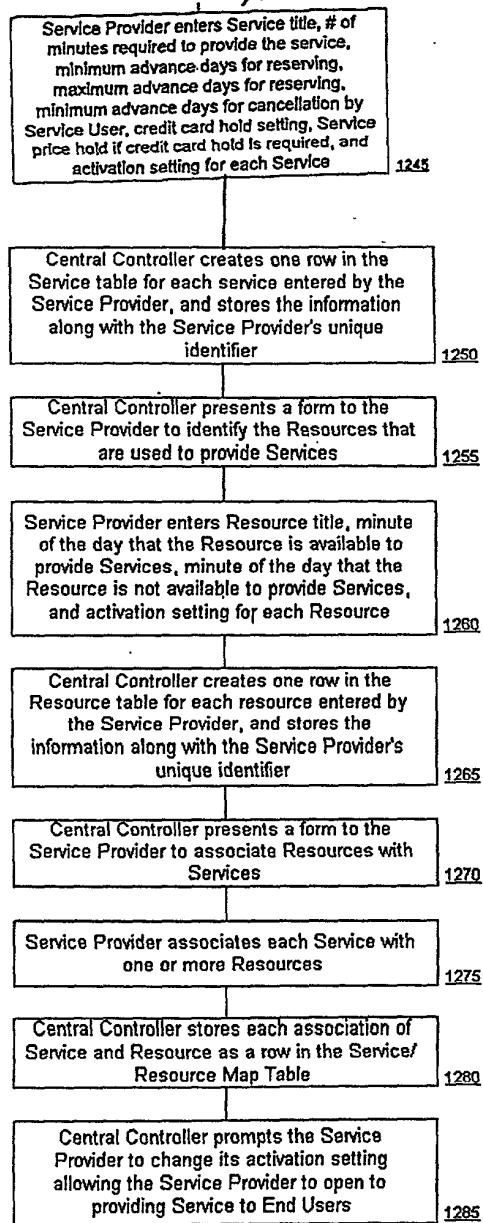


FIG. 12B

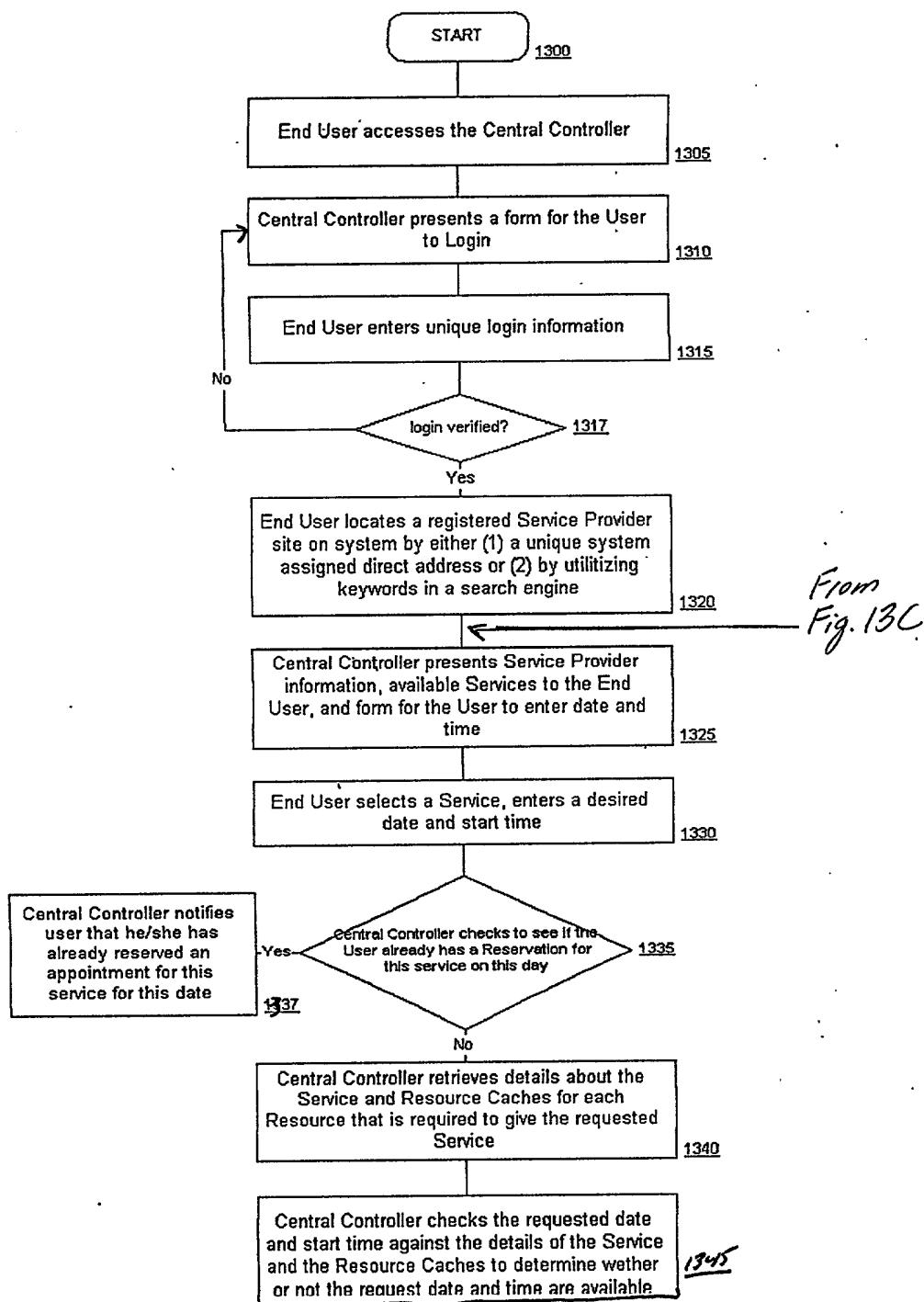


FIG. 13a

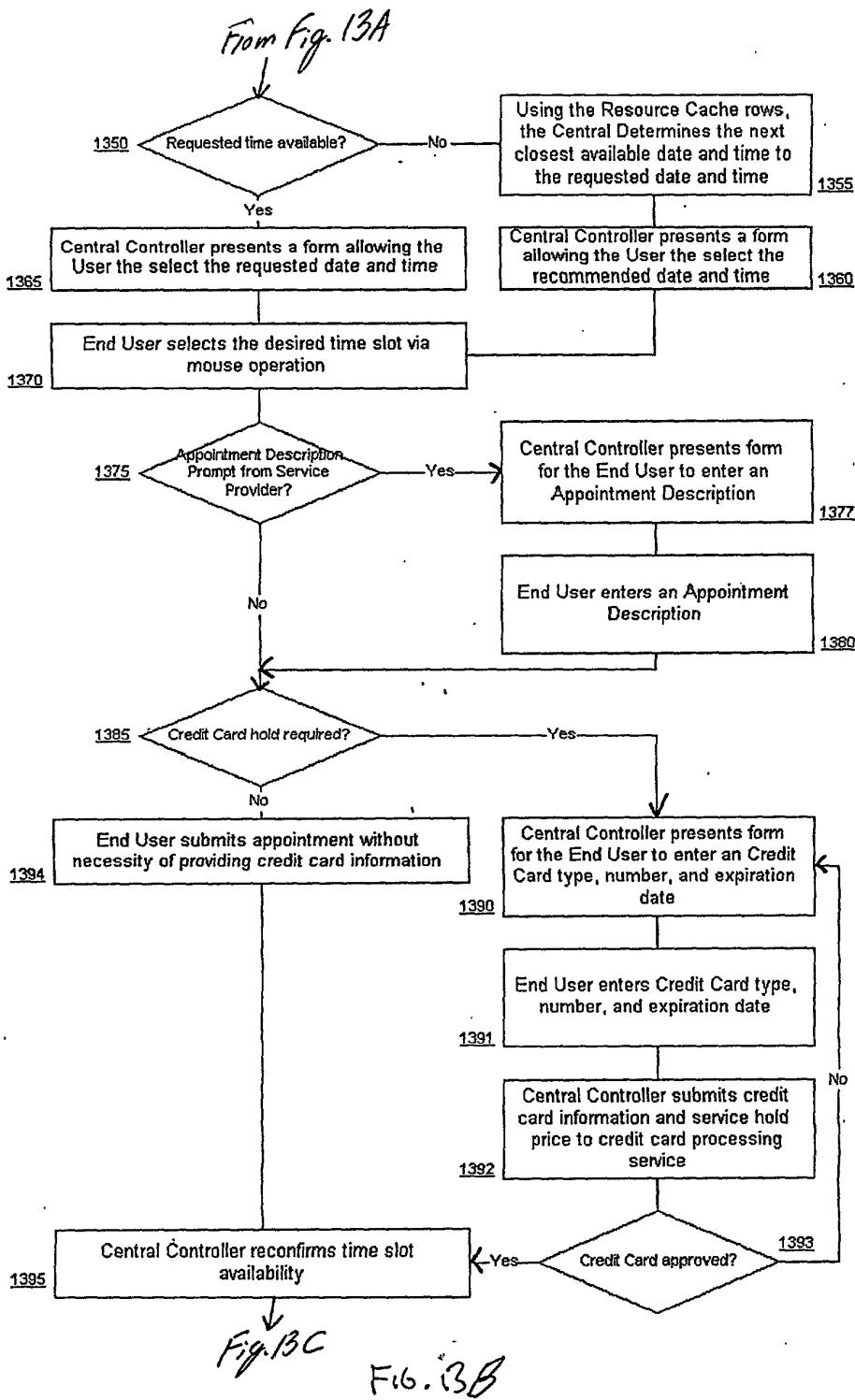


Fig. 13B

Fig. 13C

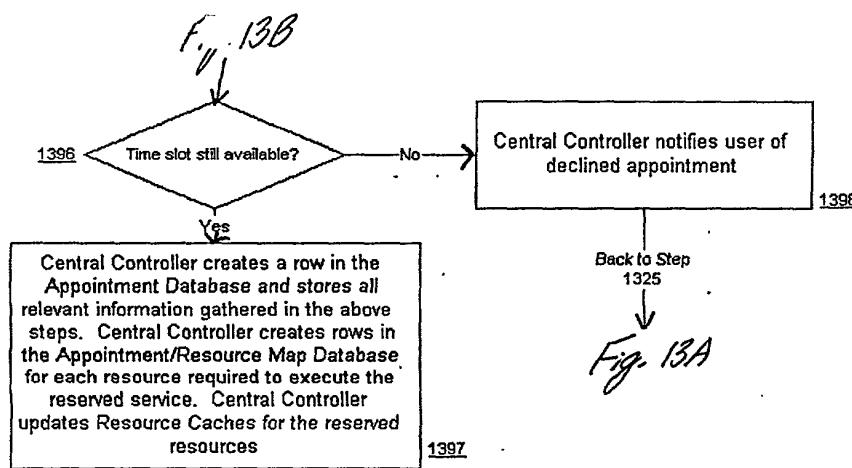


Fig. 13c

1400 1405 1410 1415 1420 1425 1430 1435 1440

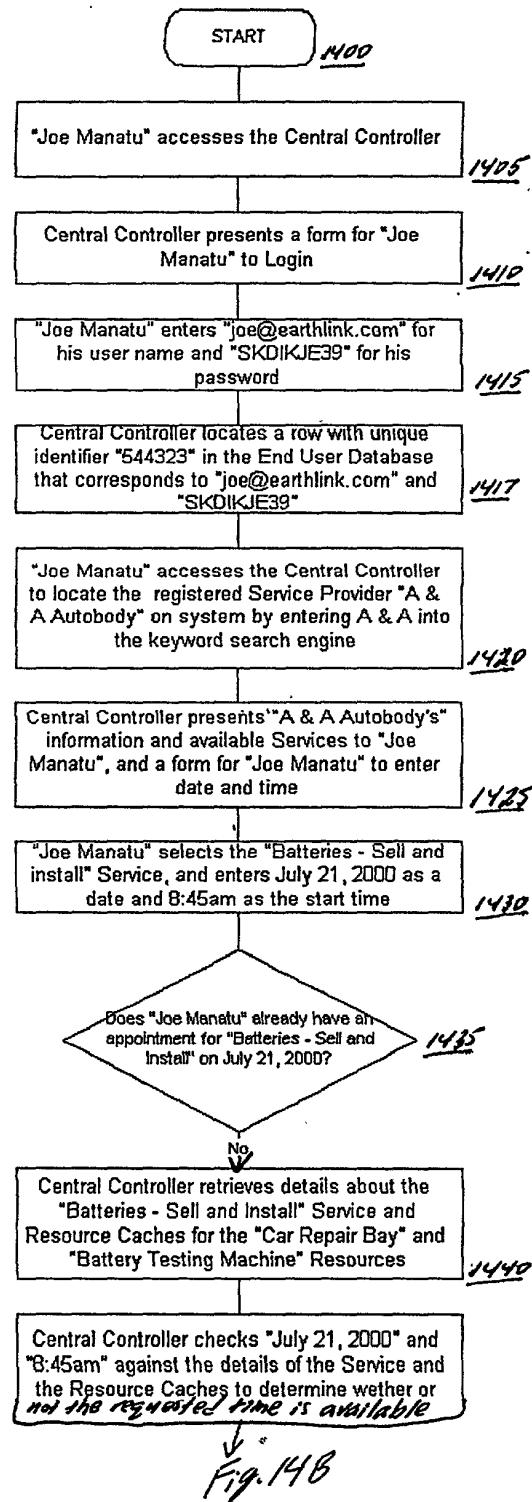


FIG. 14a

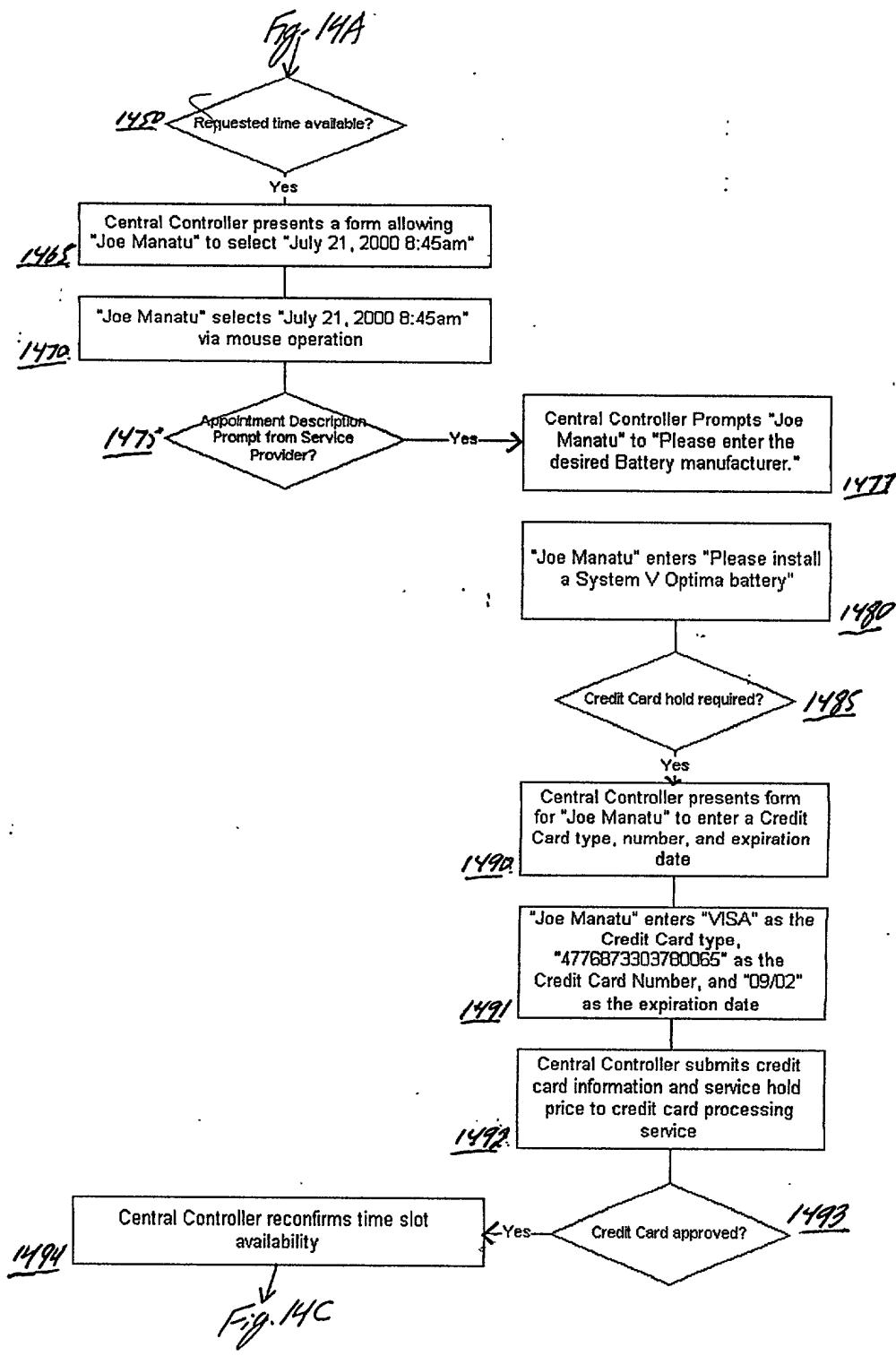


FIG. 14B

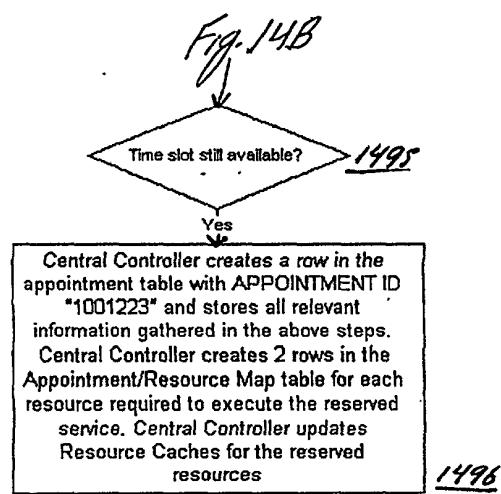


Fig. 14C